

## PRIVACY INFORMATION FOR BUSINESS PARTNER

Compliance with data protection laws is an essential part of conducting business in a trustworthy manner for Röhlig Logistics ("Röhlig") companies. Röhlig processes personal data in accordance with applicable data protection and data security laws, including the General Data Protection Regulation ("GDPR").

This privacy information is intended to inform you about the nature, purpose, legal basis of the processing, any categories of recipients and the rights you may exercise.

### 1. PERSON RESPONSIBLE FOR PROCESSING PERSONAL DATA

Röhlig Logistics GmbH & Co. KG  
Am Weser-Terminal 8  
28217 Bremen  
Germany  
[Data Privacy | Röhlig \(rohlig.com\)](#)

### 2. CONTACT DATA PROTECTION OFFICER

We have appointed a data protection officer. You can reach him via the following contact details: [dataprotection@rohlig.com](mailto:dataprotection@rohlig.com)

### 3. DATA SUPPLY

As a matter of principle, we only process the data we receive from you for the purposes for which we received or collected it.

### 4. PURPOSES OF PROCESSING PERSONAL DATA

In the context of the business relationship with Röhlig, personal data may be processed for the following purposes:

a) Communicating with Röhlig companies about services of Röhlig, e.g., by responding to enquiries, invitations to tender, sending service notifications;

- b) Planning, implementing and monitoring the (contractual) relationship with Röhlig e.g., by carrying out transactions, deliveries and orders, organizing shipments, tracking shipments, carrying out audits, processing payments and accounting;
- c) Conducting customer (satisfaction) surveys, marketing campaigns, market analysis or other marketing activities;
- d) Maintaining and protecting the security of our products, services and website, averting and detecting security threats, fraud or other malicious activities;
- e) Ensuring compliance with legal obligations (e.g., integrity checks to prevent economic crime or similar offences) and Röhlig guidelines or industry standards;
- f) Enforcement of contracts by establishing, exercising or defending legal claims; and
- g) Data comparison with the sanctions lists (anti-terror lists) in advance of the respective business transaction.

## 5. LEGAL BASIS OF DATA PROCESSING

The data are processed on the basis of Art. 6 b, c or f) GDPR. (Contract fulfilment, compliance with legal obligations or legitimate interest) or if explicitly requested by Röhlig - the consent (Art. 6 (1) (a) of the GDPR.

## 6. CATEGORIES OF PERSONAL DATA PROCESSED

For the above purposes, Röhlig may process the following categories of personal data:

- a) Contact information, such as full name, office address, office telephone number, office mobile number and office email address of e.g., shippers, recipients, registered users of our IT systems, subcontractors and drivers;
- b) Payment data, such as data required for payment processing and fraud prevention, including credit/debit card numbers and other related billing information;
- c) Other information that is necessarily processed in the context of a project or contractual relationship with Röhlig or that is voluntarily provided by Röhlig such as orders placed, payments made, enquiries and project information;
- d) Information obtained from publicly available sources, integrity databases and credit agencies; and
- e) If required for the integrity check: information on the qualifications of key employees and relevant litigation or other legal proceedings against Röhlig or their employees in relevant positions.

## 7. TRANSFER AND DISCLOSURE OF PERSONAL DATA

The services offered by Röhlig are essentially based on the provision of transport and logistics services. Röhlig processes the personal data transferred to us in this context in order to provide our services. Röhlig may transfer personal data to other Röhlig companies, but only if and to the extent that the transfer is necessary for the purposes mentioned above.

Röhlig will only disclose personal data to third parties if this is necessary for the performance of the contract or if the data subject has given his/her consent.

To the extent permitted and required by law, Röhlig may disclose personal data to courts, law enforcement agencies, supervisory authorities or lawyers if this is necessary to comply with the law or to establish, exercise or defend legal claims. Röhlig uses service providers (so-called data processors), such as hosting or IT maintenance service providers, who only act on Röhlig' s instructions and are contractually obliged to act in accordance with applicable data protection laws.

## 8. TRANSFER TO A THIRD COUNTRY

Recipients of personal data may potentially be located in countries outside of the European Economic Area or in other countries that ensure an adequate level of protection, but where the applicable laws do not offer the same level of data protection as the laws of the data subject's home country. In such cases and unless permitted otherwise by applicable law, Röhlig takes measures to implement appropriate and suitable safeguards for the protection of personal data.

## 9. DURATION OF STORAGE

Unless Röhlig expressly stated otherwise when collecting the personal data, personal data will be deleted if their storage is no longer necessary to achieve the purpose for which they were collected or processed and no statutory retention obligations (e.g., tax or commercial law) prevent deletion or other legitimate interests prevent deletion.

## 10. RIGHT TO OBJECT CONSENT

If a business partner has declared its consent to the processing of certain personal data by Röhlig, the Business partner has the right to revoke the consent at any time with effect for the future, i.e., the revocation of the consent does not affect the lawfulness of the processing carried out on the basis of the consent until the revocation. If the consent is revoked, Röhlig may only continue to process the personal data if there is another legal ground for the processing.

## 11. RIGHTS OF COMPLAINTS

All requests, including those for access, rectification or erasure of personal data, restriction of processing, right to object to processing or complaints should be sent by email to our Data Protection Officer: [dataprotection@rohlig.com](mailto:dataprotection@rohlig.com).

## 12. PROVISION OF PERSONAL DATA

The provision of data is necessary for the conclusion of the contract or for the continued existence of the continuing obligation.

Our Privacy information about our data processing may be updated from time to time. It is therefore recommended to revisit this Privacy Information in regular intervals.